

Rate Our Company

Client Satisfaction is one of our MOST important values, please take a few minutes and rate our services...

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Please provide us with a response to the following questionnaire. We will assess all replies judiciously and incorporate them into our continuous improvement efforts. If you would like to make any verbal comments in addition to the responses below, we welcome your feedback.

	Excellent	Good	Fair	Poor	N/A
Quality of Products Received	_____	_____	_____	_____	_____
Timeliness of Deliveries	_____	_____	_____	_____	_____
Timeliness of Response	_____	_____	_____	_____	_____
Prices are Competitive	_____	_____	_____	_____	_____
Lead Times are Competitive	_____	_____	_____	_____	_____
Product Engineering Support	_____	_____	_____	_____	_____
Documentation is accurate	_____	_____	_____	_____	_____
Staff is helpful/friendly	_____	_____	_____	_____	_____
Overall Satisfaction	_____	_____	_____	_____	_____

General comments or thoughts you would like to add: _____

Please fill out the following details:

Name: _____

Position: _____

Company Name: _____

Branch: _____

Address: _____

City, State, Zip: _____

Phone No.: _____ Fax No.: _____

E-mail Address: _____

Thank you for your response.

FORM #CUSTSERV-01